

Accessibility declaration

The Silesian Library in Katowice undertakes to ensure the availability of its website in accordance with the provisions of the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities. The accessibility declaration applies to the website of the [Silesian Library in Katowice](#).

Website Publication Date: 01/01/2014

Date of last major update: 28/02/2020

The website **complies** with the Act of 4 April 2019 on the digital accessibility of the websites and mobile applications of public entities. The website can be navigated with the TAB key on the keyboard (and arrow keys and space in the case of menus). Standard browser keyboard shortcuts can be used on the website.

The declaration was drawn up on: 12/03/2020. The declaration was drawn up on the basis of a self-assessment carried out by a public body.

Feedback and contact details

In case of problems with the availability of the website, please contact the IT Department, e-mail address: informatyczny@bs.katowice.pl. You can also contact it by calling [+48 32 208 37 71](tel:+48322083771).

Appeal proceedings: **Director of the Silesian Library in Katowice**, plac Rady Europy 1, 40-021 Katowice.

Everyone has the right to request that the digital website or some element of it be made accessible. It is also possible to request that the information be made available by means of an alternative access method, for example by reading a digitally

unavailable document, describing the content of a film without audio description, etc. The request should contain the data of the person making the request, an indication of the website concerned and a means of contact. If the person requesting the information wishes to obtain it through an alternative means of access, they should also specify a means of presenting that information which is convenient to them. The Silesian Library should process the request immediately, no later than within 7 days from the date of the request. If it is not possible to meet this deadline, the Silesian Library shall immediately inform the requester when the request will be possible, but this deadline may not be longer than 2 months from the date of submitting the request. If digital accessibility is not possible, the Silesian Library may propose an alternative method of accessing information. If the Silesian Library refuses to comply with a request to provide accessibility or an alternative means of accessing information, the requester may file a complaint regarding the provision of accessibility to the digital website or website element. Once the above procedure has been completed, a request may also be made to the [Ombudsman](#).

Architectural accessibility

[Building of the Silesian Library \(headquarters\)](#) – pl. Rady Europy 1 40-021 Katowice

The main entrance to the building is equipped with ramps for wheelchair users, inside – a lift for accessing the reading room and 7 toilets for people with disabilities. Visual information about the layout of the rooms in the building is available in the lobby. Detailed information can also be obtained from the staff on duty in the lobby or from security staff.

The building may be entered with a service dog and a guide dog.

[Building of the Silesian Library – ul. Ligonía 7](#), 40-036

Katowice

The main entrance to the building is equipped with a ramp and platform designed for people in wheelchairs. Visual information about the layout of the rooms in the building is available in the lobby. Detailed information is provided by employees of the Bibliotherapy Department during working hours or by security staff. There are two disabled toilets available in the building.

The building may be entered with a service dog and a guide dog.

The building houses the Bibliotherapy Department, which carries out tasks aimed at preventing the exclusion of people with special needs. In the reading room of the department, visually impaired persons have access to a (CZYTAK) READER device for playing talking books, digitally recorded on memory cards and a collection of approximately 500 playable titles. The reading room also houses a permanent exhibition of typhlopedagogical equipment, i.e. equipment intended for people with visual impairments.

[Building of the Silesian Library – ul. Francuska 12](#), 40-015
Katowice

It is not possible for wheelchair users to use the main entrance to the building on their own. Employees of the Silesian Library provide assistance in the event of expressing a wish to participate in cultural events taking place in the concert hall, the House of Education or the Institute of Architecture Documentation, after prior notification of such a need in the Technical and Administrative Department

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